



TelSoc

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14th June 2019

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TIO launches new website with 'easier access' for complaints

The Telecommunications Industry Ombudsman has launched a new brand, logo and website with Ombudsman Judi Jones saying the new website makes it easier for consumers and small businesses to make a new complaint, update an existing complaint, understand what is involved and the next steps in the process.

Fibre comes up trumps for NZ broadband video streaming services

Most New Zealanders are able to reliably stream high definition (HD) video, such as Netflix and YouTube, most of the time, according to the competition regulator, The Commerce Commission, which says fibre performs the best in delivering video streaming services to consumers.

ACCAN welcomes appointment of NRS service provider

The Australian Communications Consumer Action Network (ACCAN) has welcomed the Federal Government's appointment of a service provider for the National Relay Service (NRS) which delivers accessible telecommunications for the deaf or speech impaired.

Huawei ups ante in US spat, asks Verizon for \$1B license patents

In what appears to be an escalation of the row between the US and China, the telecommunications equipment vendor Huawei Technologies has written to American wireless provider Verizon asking it to pay more than US\$1 billion to license more than 230 patents that the Chinese company owns.

Ten US states sue to stop T-Mobile-Sprint merger

The backing of the US Federal Communications Commission's chair for a merger of wireless companies does not seem to be enough to push it over the line, with 10 state attorneys-general filing a case opposing the merger between the American companies T-Mobile and Sprint.

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