



TelSoc

Telecommunications & the Digital Economy

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24th January 2019

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NBN users told to check if they are entitled to refunds

The Australian Competition and Consumer Commission has asked NBN users who experience slow speeds to check with their providers if they are eligible for a refund in line with agreements that the watchdog negotiated with providers over the last 15 months.

ACCC delays final word on Vodafone-TPG deal to 11 April

The Australian competition watchdog has extended the date for giving a final decision on the proposed merger between telcos Vodafone Hutchison Australia and TPG Telecom from 28 March to 11 April.

Industry coalition calls for changes to govt encryption legislation

Judicial oversight of new surveillance powers and clearly defined limits on agencies' notices top the list of a raft of changes recommended to the Federal Government for its encryption legislation by a broad coalition of Australia's telecommunications, IT and Internet industries.

Consumers at risk due to inadequate telco accountability: ACCAN

Australians are being put at risk due to inadequate consumer protection frameworks around the reliability of telecommunications services, according to the Telecommunications consumer interest lobby group the Australian Communications Consumer Action Network (ACCAN).

Explosion in mobile ticketing use predicted: report

Use of mobile ticketing worldwide will reach 1.9 billion users by 2023, up from 1.1 billion in 2019, according to new study which also reveals that the total number of digital ticketing users across mobile, online and wearable channels, will reach 2.2 billion.

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Encryption Legislation

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